

Preparing for Career Success in Information Technology



## How to Pursue an Education in Information Technology

T careers involve the design, development, support and management of hardware, software, multimedia and systems integration services. The IT industry is a dynamic and entrepreneurial working environment that has a revolutionary impact on the economy and society. In addition to careers in the IT industry, IT careers are available in every sector of the economy—from Financial Services to Medical Services, from Business to Engineering and Environmental Services.

Anyone preparing for an IT career should have a solid grounding in math and science.

A career in IT is challenging and ever-changing. Those who pursue jobs in the IT sector will quickly discover ongoing opportunities to learn about and work with exciting new technologies that are transforming our

world. IT education can be obtained in four-year colleges, two-year community ۵ colleges, technical colleges and institutes, and high schools. Even in times of economic downturn, there is still a large market for people with IT skills in organizations of all sizes.

#### Career Pathways at a Glance Information Technology

careers are divided into four pathways; Network Systems, Information Support and Services, Programming and Software Development, and Interactive Media. Each of these pathways offers exciting and challenging career opportunities. The knowledge and skills identified form a strong foundation for success whether in a postsecondary institution, high school or at the workplace.

FOLK KNOWLEDGE & SKILLS

PEC 1 PROGRAMMING AND

SYSTEMS

SPECIALTIE

## Network Systems

#### **Overview**

Careers in Network Systems involve network analysis, planning and implementation; including design, installation, maintenance and management of network systems. Successful establishment and maintenance of information technology

infrastructure is critical to the success of almost every 21st century organization.

People with expertise in Network Systems are in high demand for a variety of positions in organizations of all sizes and types, doing

work such as creating and maintaining the infrastructure in medical facilities that enables multiple doctors to view the same patient's X-rays in real-time to determine the diagnosis and the best treatment.

Sample Occupations

■ Network Administrator

■ Network Technician

■ PC Support Specialist

■ Telecommunications Network Technician

Data Communications Analyst

■ Security Administrator

Certified Novell Engineer (CNE)

> Nortel NetKnowledge Certification

> > ■ CompTIA/ Security+

#### Job Outlook

Over 122,000
jobs in Networking
Systems are
projected immediately. Job growth
will be faster than
average through
2012.



- CompTIA/Network+
- Cisco Certified Network Associate
- Microsoft Certified Systems Engineer (MCSE)



4

Information Support and Services

#### **Overview**

Careers in Information
Support and Services
involve IT deployment,
including implementing computer systems and
software, providing technical
assistance and managing information systems.

Successful IT deployment — implementation of computer systems and software, provision of technical assistance, creation of technical documentation and management of information systems — is critical to the success of most 21st century organizations.

People with expertise in Information
Support and
Services are in
high demand for a
variety of positions
in organizations of
all sizes and types, doing
work such as integrating
multiple databases at a
global investment company, enabling employees

Sample Occupations

■ Database Administrator

■ Enterprise Systems Engineer

■ Help Desk Specialist

■ Technical Support Engineer

■ Technical Writer

Instructional Designer

■ Application Integrator

#### Credentials

Oracle Certified Professional

■ CompTIA A+ Certification

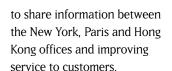
Microsoft CertifiedDatabase Administrator

 Associate Degree of Science in Technical Support

■ Bachelor of Science in Information Science

#### Job Outlook

Over 216,000 jobs in Information Support and Services are projected immediately. Expect 21 to 35 percent job growth to 2012.





# Programming and Software Development

#### **Overview**

Careers in Programming and Software Development involve the design, development, implementation and maintenance of computer systems and soft-

ware, requiring knowledge of computer operating systems, programming languages and software development. People with expertise in programming and software development work with cutting-edge technologies to develop tomorrow's prod-

While many of the career opportunities in this area are in software companies, large organizations of other types—such as Financial Services and Business—also offer many opportunities. People

ucts for use by businesses

and consumers.

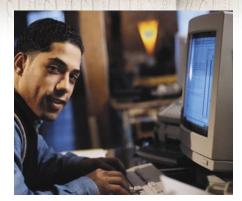
with expertise in programming and software development are in high demand, doing work such as creating the software that launches and runs NASA space shuttles.

#### Credentials

- Microsoft Certified Solutions Developer
- Associate/Bachelor of Science in Real-Time Interactive Simulation
- Bachelor of Science in Computer Science
  - Bachelor of Science in Information Science
  - Master of Science in Computer Science
    - Sun-JavaDeveloperCertification

#### Sample Occupations

- Software Applications
  Architect
- Operating SystemsDesigner/Engineer
- Computer Programmer
- Game Programmer
- Applications Engineer



#### Job Outlook

Over 246,000 jobs in Programming and Software Development are projected through 2012. Programming will grow by 10.6 percent and jobs for Computer Software Engineers will increase by 62 percent.

8

## Interactive Media

#### **Overview**

Careers in Interactive Media involve creating, designing and producing interactive multimedia products and services, including development of digitally-generated or computer-enhanced media used in business,

training, entertainment, communications and marketing.

Organizations of all types and sizes use digital media (the World Wide Web, CD-ROM, DVD) to communicate with existing and potential customers, to track transactions, and to collaborate with colleagues. Interactive media experts can find employment opportunities in organizations of all sizes and types, doing work such as creating e-business auction Web sites that allow people around the world to buy and sell items in real-time.

#### Sample Occupations

- Web Designer
- Webmaster
- 3D Animator
- Virtual Reality Specialist
- Multimedia Producer
- Graphic Artist

#### Credentials

- Certificate of Webmaster Technology
- CompTIA I-Net+
- iGeneration<sup>™</sup> Certified Creative Producer
- WOW (World Organization of Webmasters) Certified Professional Webmaster
- Associate/Bachelor's degree in Multimedia Communications

#### Job Outlook

Over 195,000 jobs in Interactive Media are projected immediately. Job growth will increase by 35.6 percent from 2004-2014.



10

# CAREER CLUSTERS—FOCUSING EDUCATION ON THE FUTURE



### The 16 Career Clusters

Agriculture, Food & Natural Resources
 Architecture & Construction

Arts, A/V Technology & Communications
Business, Management & Administration
 Education & Training
 Finance
Government & Public Administration
 Health Science
 Hospitality & Tourism
 Human Services
 Information Technology
Law, Public Safety, Corrections & Security
 Manufacturing
 Marketing, Sales & Service
Science, Technology, Engineering & Mathematics



Transportation. Distribution & Logistics

careerclusters@careerclusters.org www.careerclusters.org



National Association of State Directors of Career Technical Education Consortium

